

Win-Win Health Intelligence Limited ('Win-Win') Privacy Policy

At Win-Win we are committed to protecting and respecting your privacy.

Who are we?

We are Win-Win, a private company, limited by shares, registered in England and Wales. The company's registered number is 09942082. Our registered office is at T71-75 Shelton Street, Covent Garden, London WC2H 9JQ

This Policy

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please do read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting <http://lifelineshealth.store> you are accepting and consenting to the practices described by this policy.

Our Data Protection Officer for this can be contacted at office@yestolife.org.uk. Information we collect from you

In determining what we keep and what we retain we must first recognise what is legitimate data and what is direct marketing data and the we will be seeking consent from people whose data we currently hold across all forms of communication.

How do we collect information from you?

We obtain information about you when you use our website, purchase any product from our store or book any ticket for an event.

What type of information is collected from you?

This can depend on why you are visiting our website.

If you purchase any product on our store, your name, address and payment details are not processed by Win-Win but by the purchase platform on the site, currently Pay Pal Inc - <https://www.paypal.com/gb>

As a data processor we can access the information stored on our Pay Pal Account. This is in order to enable us to post purchases to buyers of our products. This information is not stored or downloaded by Win-Win but accessed via the Pay Pal Account. You will only be contacted by Win-win if you have agreed to opt-in to receive information about future product sales. Details of Pay Pal's Privacy Agreement can be accessed here: <https://www.paypal.com/en/webapps/mpp/ua/privacyfull>

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

We will not contact you for marketing purposes by email, phone or text message unless you have given your prior consent. We will not contact you for marketing purposes by post if you have indicated that you do not wish to be contacted. You can change your marketing preferences at any time by contacting us by email: office@yestolife.org.uk; or by calling us on 0203 222 0587. As part of our compliance process, everyone on our mailing lists has been contacted to determine whether

they wish to opt-in to receive information from Win-Win. Those who unsubscribe are deleted automatically. How you can access and update your information

The accuracy of your information is important to us. We're working on ways to make it easier for you to review and correct the information that we hold about you. In the meantime, if you change email address, or any of the other information we hold is inaccurate or out of date, please email us at: office@yestolife.org.uk or write to us at Win-Win, 71-75 Shelton Street, Covent Garden, London WC2H 9JQ You can also call us on 0203 222 0587.

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) of the purpose for collecting this. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. This will be clearly identified for you to see.

You have the right to request that information we hold about you is deleted. Requests for a copy of the information we hold should be made to office@yestolife.org.uk. We may charge £10 for information requests to cover our costs in providing you with details of the information we hold about you.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Use of 'cookies'

Like other commercial websites, our Site uses a technology called "cookies" and web server logs to collect information about how our Site is used. A cookie is a very small text document, which often includes an anonymous unique identifier. When you visit a website, that Site's computer asks your computer for permission to store this file in a part of your hard drive specifically designated for cookies. Information gathered through cookies and web server logs may include the date and time of visits, the pages viewed, time spent at our Site, and the Sites visited just before and just after our Site. Cookies, in conjunction with our web server's log files, allow us to calculate the aggregate number of people visiting our Site and which parts of the Site are most popular. This helps us gather feedback so that we can improve our Site and better serve our customers. Cookies do not allow us to gather any personal Information about you and we do not generally store any personal information that you provided to us in your cookies. We use 'session' cookies which enable you to carry information across pages of the Site and avoid having to re-enter information. Session cookies enable us to compile statistics that help us to understand how the Site is being used and to improve its structure. We also use 'persistent' cookies which remain in the cookies file of your browser for longer and help us to recognise you as a unique visitor to the Site, tailoring the content of certain areas of the Site to offer you content that matches your preferred interests. You can refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of the Site.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other

websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third-party site and recommend that you check the policy of that third-party site. Changes to our Privacy Policy

We may change this Policy from time to time and in doing so we will publish information in respect of any changes on our website. Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to office@yestolife.org.uk or in writing to 71-75 Shelton Street, Covent Garden, London WC2H 9JQ.